whalebone

Exceptional speed, an outstanding level of service, and secure network

purefibre

"With Whalebone running in the background, we have the comfort of knowing that our customers are protected, and we can therefore focus on growing our network and improving the customer experience."

MARK TROJACEK
CEO AT PUREFIBRE

Finding a Needle in a Haystack

Goals

Provide an additional layer of security to the end-users. Lower the required time needed to fulfill the government requests.

Result

All network traffic is protected Extra time to focus on improving the customer experience. Intuitive and simple interface used daily. The network connection was not disrupted during the transition to the new DNS resolver.

> "Our primary focus is to ensure that our customers have a great experience on the Internet and that they can access web services as securely and safely as possible. Whalebone Peacemaker enabled us to achieve this by identifying threats such as malware, spamming email accounts, and Denial of Service attacks."

MARK TROJACEK,
CEO AT PUREFIBRE

Keeping up to date with current technologies allows you to stay relevant in the highly competitive ISP market. PureFibre is aware of that, is true to its name, and works only with fiber networks and state-of-the-art network solutions.

When a government comes and knocks on your door, you must comply with their requests.

This will disrupt your planning with an extra unexpected workload.

Your employees must then find a needle in a haystack if you do not have a solution that gives you a great insight into your network's activity.

Not all of the requests for assistance are results of your customers' activity. Some lurking threats are in your network without you knowing about them. It is pretty common for regular end-users not to understand how to properly secure their devices to which you provide the Internet connectivity, leading to them unknowingly infecting their devices.

> "We liked Whalebone because it is not a cloud service. The DNS resolver is deployed locally within our network which is great for the latency, and it is completely transparent for our end users."

**JAMIE EVANS**
HEAD OF NETWORKS AT PUREFIBRE

Finding the Right Magnet

The solution has to be easy to deploy and use, provide true network visibility and must secure your network in a non–disruptive way. PureFibre laid eyes on Whalebone Peacemaker, which provides all of the above–mentioned and more.

After the successful deployment, all of the issues they previously struggled to deal with were solved.

Easy deployment, unmatched speed, and a heightened level of security aren't the only values Whalebone Peacemaker provides.
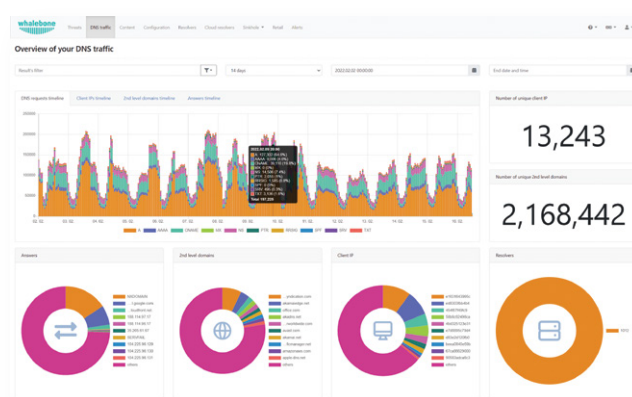
"We took advantage of a free trial and during deployment, the support team was very helpful. The process was very straightforward and once the system was up and running, we found it to be very intuitive and simple to use daily."

MARK TROJACEK
CEO AT PUREFIBRE
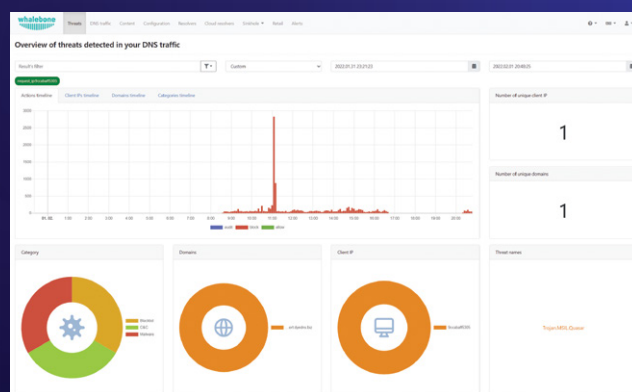
The Needle Flew out of the Haystack

With non–disrupting deployment, customers did not even notice that the ISP made their network more secure, protecting their devices with the change of their DNS resolver.

PureFibre now has the desired insight into their own now secure network, giving them back some of their time to use it in a more efficient way than just going through lengthy logs, or fixing issues caused by their users.

"As an Internet Service provider, we have a responsibility to meet government regulations and when requests come in from government authorities, we must be able to identify the activity of our customers on the Internet. Whalebone Peacemaker allows us to access records extremely quickly and provide detailed information about the requested activity."

MARK TROJACEK
CEO AT PUREFIBRE

ADDITIONAL REFERENCES

ASIAN VISION
FIBER • DIGITAL • WIFI

MARYKIRK.COM

DK WIRELESS

bitCONNECT

purefibre

ROYAL CABLE

O₂

A1 Telekom Austria Group

NEAS

PlayMAX

Easily redirect part of your network traffic to Whalebone resolvers and try out our trial.

peacemaker@whalebone.io

We will be more than happy to answer any questions. Mutual satisfaction is our main goal and we will do our best to fulfill your requests.

www.whalebone.io

Learn more about our products at:
whalebone.io/peacemaker

Follow us on LinkedIn for more information on DNS security.